



Ocean Network Express (India) Private Limited
CIN: U63030MH2017FTC299547

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05th May, 2020

COVID-19 Customer Advisory – India

Revised Detention Waiver – Imports – Update 3

Dear Valued Customers,

Further to our advisory released on 3rd April, 2020 on ONE India detention waiver, we would like to inform all our valued customers regarding the revised import detention waiver extension during COVID-19, as mentioned below.

Considering the emerging situation in India due to COVID-19 regulations wherein Lockdown 3.0 has come into effect from 4th May till 17th May, 2020 with some relaxation as per new guidelines released by the Government, please note Ocean Network Express (India) Private Limited will offer below **Temporary Terms to ONE INDIA detention Tariff**.

With effect from 25th March, 2020 to 03rd May, 2020 the following temporary terms will apply:--
(this covers the total Lockdown 1.0 period from 25th Mar till 14th April & also Lockdown 2.0 period from 15th April till 03rd May, 2020) :

Imports:

- Revised Import detention free for the period: 25th March, 2020 till 03rd May, 2020
- This temporary free detention period will be in addition to existing contractual agreements.
- Port storage / demurrage and other charges will be billed as per current practice.

We request all our valuable customers to clear their import cargoes and take delivery of the same as early as possible.

We will continue to keep you regularly updated on the situation which can change very rapidly, depending on local regulations and we will release of updated guidelines accordingly.

Thank you for your continued support to **ONE** and we trust you will also continue to **Stay Well and Safe** as much as we are also doing at ONE in our respective communities.

If you have any queries, please do get in touch with our Sales/Customer Service Representatives at the respective location.

Yours truly,

**For Ocean Network Express [India] Private Limited
Authorised Signatory**